



Peace of Mind Scansafe Guarantee

Peace of Mind Guarantee

In 1965, Kenall introduced the industry's original impact resistant lighting products and became the first company to utilize injection molding to create high abuse polycarbonate enclosures. By applying our industry leading expertise in creating fixtures for demanding environments, Kenall high abuse luminaires are designed and built to take exceptional physical punishment. When installed according to our instructions, Kenall will repair or replace any fixture rendered inoperable due to physical abuse for the product life of the original installation.

Additionally, Kenall will replace broken diffusers, refractors, exit housings, or fixtures rendered inoperable by physical abuse, any time during their product life free. A toll-free hot-line number, 1-800-331-1416 is provided for immediate resolution of any field problems encountered in connection with the use of Kenall's exclusive high abuse lighting products.

Scansafe Guarantee™

Kenall will repair or replace any MRI LED product, for a period of one (1) year, when installed according to our instructions, that fails to perform to applicable MRI room interference and susceptibility standards.

In addition, this warranty is provided by Kenall (the Seller) to you (the Purchaser) as original purchaser of the LED lighting product. This limited warranty may be transferred to subsequent purchasers of the product as long as it is in its original packaging. Qualifying Kenall LED products shall be warranted by Kenall, for a period of five (5) years from the date of manufacture, to be free of defects in workmanship, materials, LED lamps and internal power regulation components against defects that result in an excessive lumen depreciation, as defined by L70 Luminaire Lifetime (L70) or when at least 10% of the discrete LED sources fail to illuminate. L70 shall be defined as 70% of the published warranty luminous flux at time of manufacture using IESNA LM-79-08 testing methods.

Kenall reserves the right to issue a credit or to repair or replace the defective product, at its discretion, upon notification and confirmation by an authorized Kenall agent of the defect. Kenall also reserves the right to test and examine the product if the defect is questionable. This limited warranty will not apply to loss or damage caused by: any product alteration, mishandling, vandalism, civil disturbances, acts of God, electrical surge, improper electrical supply, fluctuations of electrical current or voltage, electrostatic discharge, natural or induced mechanical oscillation, corrosive environments, normal wear and tear including discoloration due to aging or failure to follow applicable electrical codes. This warranty shall be void for luminaries installed into an application for which it is not intended, or intentionally damaged, or installed in abnormal environmental conditions as prescribed by Kenall. Accumulation of particulates on the optical surfaces shall not be factored into the lumen depreciation.

Kenall assumes no responsibility for labor or freight costs incurred in connection with the installation, removal or replacement of products determined to be defective. To the maximum extent permitted by applicable law, Kenall hereby disclaims all warranties and conditions, whether express, implied or statutory, including, but not limited to, merchantability or fitness for a particular purpose, other than those explicitly provided by Kenall hereunder.

To the maximum extent permitted by applicable law, Kenall shall, in no event, be liable for any special, incidental, indirect or consequential damages whatsoever, including, but not limited to, loss of profits.

Kenall further reserves the right to change the terms of this warranty on future sales of Luminaries without prior notification and without incurring obligation and expressly disclaim all warranties not stated in this limited warranty.

