



**PEACE OF MIND
GUARANTEE®**



Kenall originated and has produced the best high abuse lighting since 1963. I am so certain of our products' quality, design and construction, I am now making a promise to you. Kenall will repair or replace any architectural or institutional high abuse lighting fixture rendered inoperable due to physical abuse, for the lifetime of the installation. This guarantee is my way of saying we stand behind our products and our customers – now and for years to come. Your continuing peace of mind will always be our most important priority.

I guarantee it.

*Jim Hawkins
President of Kenall Manufacturing*

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Guarantee®**

What is the Peace of Mind Guarantee?

Kenall will repair or replace any high abuse lighting fixture rendered inoperable due to intentional abuse by vandals or accidental impact for the normal service life of the fixture.

How does Kenall define a high abuse fixture?

A high abuse lighting fixture is defined as the fixture enclosure and includes the lens or diffuser and cast or steel fixture housing or lens/housing.

What are the limitations of the guarantee?

The guarantee excludes lamps and other internal electrical components. It excludes loss from theft, damage due to acid, paint, gunfire, catastrophic events and acts of God, and normal wear and tear including discoloration due to aging. Kenall's mounting instructions must be followed to validate the warranty.

What motivated Kenall to offer such an extraordinary guarantee?

It is our commitment to stand behind our products and customers – now and for the years to come. The Peace of Mind Guarantee provides the foundation of this commitment and helps distinguish Kenall from inferior look-alike products.

How is the Peace of Mind Guarantee implemented?

Contact your local Kenall representative and arrangements will be made with their regional sales manager to issue a Return Goods Authorization for the damaged product. The damaged product will either be repaired or replaced and returned to you.

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