



## 10-YEAR LED Limited Warranty



### **When does the 10-year warranty commence?**

The warranty covers select Kenall products (see below) for a period of ten 10 years from the date of manufacture.

### **Which products are covered? Are there exclusions?**

As of this printing, Kenall's 10-year warranty covers the following LED products:

- TekDek, TopDek
- High Bay Max Output
- High Bay Max Ambient
- Millenium OS
- Millenium Stretch
- Senscape

Please visit [www.kenall.com](http://www.kenall.com) for detailed information.

### **What other limitations does the warranty have?**

The warranty does not apply to:

- Any product alteration
- Product mishandling
- Vandalism
- Civil disturbances
- Acts of God
- Electrical surge
- Improper electric supply
- Fluctuations of electrical current or voltage
- Electrostatic discharge
- Natural or induced mechanical oscillation
- Corrosive environments
- Failure to follow applicable electrical codes

### **Are there instances in which the warranty becomes void?**

Yes. The warranty shall be void for luminaires installed into an application for which it is not intended, or intentionally damaged, or installed in abnormal environmental conditions as prescribed by Kenall.

### **Are labor and freight costs included in the warranty?**

No. The warranty is limited to the repair or replacement of the product and assumes no responsibility for labor or freight costs incurred in connection with the installation, removal or replacement of products determined to be defective.

### **What is the "L70 luminaire lifetime"?**

L70 is the point at which the luminaire produces 70% of its published lumen output using IESNA LM-79-08 testing methods.



**Does the warranty also cover 10% LED failure?**

Yes. 10% LED failure is the point at which 10% of the discrete LED sources fail to illuminate.

**Does the “10% LED failure” provision cover the driver?**

Yes, if driver failure causes more than 10% of the LEDs to operate improperly, it would be covered.

**The warranty states 10 years, but some specification sheets and literature list five (5) years for the products listed above?**

The Kenall specification sheets and literature for the products listed above are being revised to list this new 10- year limited warranty. It will take time to replace the literature and specification sheets previously in circulation. Refer to [www.kenall.com](http://www.kenall.com) for the most up to date product information, including product warranties.

**Is the 10-year limited warranty retroactive?**

No. This warranty is effective for purchases of product on or after the warranty’s effective date. Please visit [www.kenall.com](http://www.kenall.com) for detailed product warranty information. If there are any further questions, please contact [info@kenall.com](mailto:info@kenall.com).

**Is the 10-year limited warranty transferrable?**

This warranty may be transferred to subsequent purchasers of the product as long as it is in its original packaging.

**How does the 10-year limited warranty impact Kenall’s Peace of Mind Guarantee® for the products that carry it?**

Kenall’s Peace of Mind Guarantee® covers our high abuse series as well as other select products designed specifically to withstand exceptional physical punishment (consult individual product specifications at [www.kenall.com](http://www.kenall.com)). The Peace of Mind Guarantee states that when installed according to our instructions, Kenall will repair or replace any unit rendered inoperable due to physical abuse for the life of the product installation.

